

## **The six core principles of mediation**

### **Confidentiality**

→ The parties and the mediator commit to confidentiality

### **Voluntariness**

→ The parties voluntarily decide whether they want to begin or even abandon mediation

### **Neutrality**

→ The mediator supports the parties in finding a solution, but remains unbiased at all times

### **Self-responsibility of the participants**

→ With help of the mediator, the parties develop their own solution

### **Complete knowledgeability**

→ All decisions are based on a shared basis of information

### **Open-ended as to the result**

→ No one knows the result, this is developed jointly in the mediation process